SecureTrust
a Trustwave® division

SecureTrust™ Programs for Acquirers, ISOs and Processors

INCREASE COMPLIANCE AND ADD VALUE FOR YOUR SMALL BUSINESS CLIENTS WITH OUR END-TO-END COMPLIANCE AND RISK MANAGEMENT SERVICES.

SecureTrust programs help acquirers, processors and independent sales organizations (ISOs) give their customers the real-time support they want—and the PCI compliance expertise they need. Plus, our compliance and risk management services give your team more time to focus on growing your business—helping you increase customer satisfaction and merchant retention while cutting costs.

What We Offer

PCI Compliance and Security Services

Our integrated security tools, paired with our consultants' PCI compliance expertise, gives your customers the guidance they need to avoid fines and fees—falling victim to cybercrime. We will help customers identify underlying issues that need to be addressed and offer straightforward to-do lists to help correct their deficiencies, taking the pain and uncertainty out of the compliance process. Our PCI compliance and security services include:

PCI Compliance Expertise

Working with SecureTrust is like adding a team of trusted compliance and security advisors to your staff. Our Security Engineers and Qualified Security Assessors will help your merchants understand the risk landscape and protect themselves against the latest security threats. Plus, our software is continuously updated to address evolving requirements from the PCI Security Standards Council and card brands, which means your merchants will never be left exposed.

Flexible Solutions

Our dedicated team of experts will work in partnership to review your business environment and make strategic recommendations for a customized compliance management program. Our solutions are tailored to your industry sector out of the box, or we can work with you to design a customized solution that may include a white-labelled portal user experience.

Easy-to-Use Software as a Service

Our platform is designed with convenience and the user experience in mind. The PCI Wizard, for example, cuts out the jargon and guides customers through the entire compliance process via their desktop computers. It asks customers simple questions and uses their responses to fill in the PCI questionnaire, helping them eliminate guesswork and delays.

PCI Concierge

SecureTrust's PCI Concierge service can help your customers navigate the compliance process—without long hold times or automated menus. Our compliance experts will contact your customers to discuss their PCI status and offer to walk them through the compliance process one-on-one. We also offer fully supported Self-Assessment Questionnaire (SAQ) completion and provide reporting of merchant enrollment and compliance status so that you can stay informed about your customers' progress. To learn more about SecureTrust PCI Concierge, visit https://securetrust.com/securetrust-compliance-concierge-service/.

Endpoint Protection

SecureTrust offers a broad selection of security tools and features that will help your customers ensure that their cardholder data is protected. This gives your sales team the scalability and flexibility to design customized, integrated solutions for your customers.

Key Benefits

- **Best-In-Class Technology:** Streamline the compliance process and help customers quickly understand where changes need to be made with our award-winning cloud-based platform, SecureTrust™ PCI Manager.

- **Seamless User Experience:** Our technology integrates with your existing software, allowing customers to access their accounts and manage compliance activities with a single sign-on. Also, our software portal integration allows seamless automated data exchange, allowing you to create custom reports on-demand.

- **24/7 Customer Service:** Our global team of compliance experts are always on call to answer your customers questions, providing world-class support while reducing the time and energy your staff has to spend on customer support.

- **Turnkey Solutions:** We make PCI compliance and risk management more cost-efficient by offering a comprehensive suite of services within a single platform offering that meet all of your business' needs.

- **Reduced Risk:** Keep tabs on what your customers are selling—and how they're protecting customer data—with available integration to our cloud-based Web Risk Monitoring (WRM) tools.

- **Increased Customer Loyalty:** Our expert advice and user-friendly technology helps increase customer satisfaction, which can reduce turnover and boost revenues.

Web Risk Monitoring Services

Integrated within the SecureTrust platform, Web Risk Monitoring (WRM) reduces your risk of having to pay fines and increased fees associated with illegal merchant sales—and helps you avoid the reputation damage that comes along with being associated with illicit activity.

Our five key Web Risk Monitoring services are offered independently or as a set:

- **Content Monitoring** helps head off illegal or offensive merchant sales

- **Merchant Intelligence** helps validate business operations, identify third-party relationships, and conduct URL discovery

- **Malware Monitoring** helps review merchant website security

- **Custom Monitoring** for specific requirements, such as counterfeit merchandise and terms of service violations

- **Transaction Laundering Detection** helps with identification and reporting of unknown illicit websites run by your customers

SecureTrust Web Risk Monitoring has an ongoing adaptive release cycle to monitor ever-changing illegal, unethical and fraudulent practices taking place online. The SecureTrust Web Risk Monitoring solution offers you a high level of flexibility and the ability to customize your monitoring capabilities for your specific requirements.

PCI Compliance and Security + WRM Delivers Maximum Risk Management Benefits

Acquirers and ISOs who take full advantage of the SecureTrust Web Risk Monitoring PCI Compliance and Security solution find great benefits for their portfolio's risk mitigation objectives by managing both compliance programs from a single portal.

Why SecureTrust?

SecureTrust runs some of the largest Level 4 merchant programs in the world, serving millions of merchants. We've spent more than 20 years perfecting our approach to compliance, which blends personalized support with industry-leading technology.